



In The News

July 2015

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Mayor Joe LaCascia joe.lacascia@mypolkcity.org
Commissioner Don Kimsey don.kimsey@mypolkcity.org
Commissioner Wanda Harris wanda.harris@mypolkcity.org

Vice Mayor Michael Blethen michael.blethen@mypolkcity.org
Commissioner Keith Prestage keith.prestage@mypolkcity.org

For an appointment with any City Commissioner or the City Manager, please call 863-984-1375 x 238
City Commission Meetings are the **3rd Monday** each Month at 7:00 pm

Recap of June 15, 2015 City Commission Meeting

- PUBLIC HEARING – Ordinance 2015-01 – Second and Final Reading – **Approved**
- Electric Utility Easement – **Approved**
- Resolution 2015-01 – Surplus Items - **Approved**

Polk City Library

The Book Club will resume in September.

Please visit Polk City's website for information on the **2015 Summer Reading Schedule**.....www.mypolkcity.org.

2014 Water Quality Reports

Polk City produces a Consumer Confidence Report (CCR) annually in accordance with regulatory guidelines. This report is designed to give customers a snapshot of the City's water quality for the previous year. The City's CCR, which has been approved by the Polk County Health Department, is available online for interested customers to view at the links provided below. Also, as a convenience, the city will provide hard copies upon request through the billing office; as well as being available in the lobby of City Hall, and the Library. Any questions concerning the City's CCR should be directed to Charles Nichols in the Utility Office @ 984-1375 ext.: 227.

Mount Olive Estates:
<http://fl-polkcity.civicplus.com/DocumentCenter/View/629>

City of Polk City:
<http://fl-polkcity.civicplus.com/DocumentCenter/View/630>



Utilities Department

Polk City now accepts credit card payments for utility payments at the Polk City Government Center. This includes Visa, Mastercard, American Express, and Discover Card. Please note there is a 2.95% processing charge on the total payment, from the credit card processing company. Utility deposits and other payments still have to be paid with cash, check, or money order at this time.

All bills for service shall be due by 2:00 p.m. on the 25th of each month. All utility bills not received by 2:00 p.m. on the 25th of the month shall be considered delinquent and be subject to the delinquent charge. If the payment due on the 25th has not been received by the 5th of the next month, then the utility service will be subject to disconnection on the next business day. In all cases where water is subject to cut-off, due to nonpayment, a service charge of \$50.00 shall be made without regard to whether the service is off or on. Once utility service is cutoff due to nonpayment, the reconnect fee will also apply.

Polk City has the ability to offer paperless billing to our customers, which is known as E-bills. If you are interested in taking advantage of this new service, please contact the Utilities Department at 863-874-4808, or email kathy.mckinney@mypolkcity.org, or chacity.hall@mypolkcity.org Monday-Thursday during normal business hours.

Polk City Utilities EMERGENCY number is 1 -866- 815- 0074.

Seek the Leak Tips



Leaks are the biggest water waster. Even a small faucet leak can waste 300 or more gallons of water per month! Take a few minutes to find out if you have a leak in your home.

Use your water meter to check for leaks

1. Turn off all faucets and water-using appliances and make sure no one uses water during the testing period. Remember to wait for the hot water heater and ice cube makers to refill and for regeneration of water softeners.
2. Go to your water meter and record the current reading. Wait 30 minutes. (Remember: no water should be used during this period.)
3. Read the meter again. If the reading has changed, you have a leak.
4. If you have a well, listen for the pump to kick on and off while the water is not in use. If it does, you have a leak.

Toilets

Leaks inside your toilet can waste up to 200 gallons per day. Some leaks are silent, some produce a running water sound and others may be visible as a small trickle running from the rim to the water in the bowl.

To detect silent leaks, remove toilet tank lid and any colored cleaning agents. Flush to clear water in the bowl. Add dye tablets, leak detector fluid or a few drops of food coloring to the tank. If the tank is leaking, color will appear in the bowl within 10 to 15 minutes.

***If you have community activities or news that would be of interest to the Polk City service area, please contact Sheandolen Dunn – sheandolen.dunn@mypolkcity.org – 863-984-1375, extension 238.