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For an appointment with any City Commissioner or the City Manager, please call 863-984-1375 x 238
 City Commission Meetings are the **3rd Tuesday** each month at 7:00 pm

Recap of September 19, 2023 City Commission Meeting

1. **PUBLIC HEARING – ORDINANCE 2023-03** – Business Impact Estimates. **2nd/Final Reading**
2. **PUBLIC HEARING - ORDINANCE 2023-04** – Adopting the Ad Valorem for FY 2023-2024. **2nd/Final Reading**
3. **PUBLIC HEARING - ORDINANCE 2023-05** – Adopting the Budget for FY 2023-2024. **2nd/Final Reading**
4. **PUBLIC HEARING – ORDINANCE 2023-06** – amending an approved Planned Unit Development-X to modify the phasing schedule contained in Exhibit “C”. **First Reading**

Feeding Polk City

Unfortunately, after several years of serving the community of Polk City, the Saturday morning Food Drive that was put together solely by volunteers, has been postponed until further notice. Please know and understand that this was not a City Government function. A huge thank you goes out to Garrett Goodrich for his leadership of the Food Drive, as well as all of the volunteers that worked tirelessly with him every other Saturday to make the Food Drive a success. Your work has not gone unnoticed! Polk City is forever grateful for your hard work and dedication. We will certainly keep you posted with any updates received.

Water Utility Account Information

Monthly Utility Bills must be paid in full by the due date (25th of each month) to avoid a late fee of \$10.50. If you are paying your Utility Bill through your online bill pay with your Financial Institution, the date your bank gives you indicating your Utility bill is paid, is not always the case. Your bank creates a physical check, and mails Polk City the payment on your behalf which may or may not be mailed to Polk City that same day. Therefore, please allow US Postal Service mailing time to prevent late payments. In the event you incur a late fee due to late mailing, you can call your bank and request a refund of \$10.50.

If you have any questions or concerns regarding your Water Utility Account, please contact Chasity Guinn, Utility Billing Supervisor at 863-874-4808 or 863-984-1375 x 226, Email: chasity.guinn@mypolkcity.org.

For your convenience, listed below are the acceptable methods of payment:

- Auto Withdrawal from your checking or savings account
- Cash, Check, Money Order
- Credit Card/Debit Card, and Echeck (a convenience fee applies)
- Pay by phone to Point and Pay at 1-888-891-6064 Option #1 from 8am to 10pm M-F
- Call City Hall Utilities at 863-874-4808, Mon-Friday 7:30-4pm

- A drop box is available for weekend and after-hour payments. **Polk City is not responsible for cash payments deposited in the overnight dropbox.** Therefore, all dropbox payments should be in the form of a check or money order.

Also available:

Online Payment, set up auto withdrawal (no fee) EFT or Re-occurring Credit Card/Debit Card payment (convenience fee applies) or view your utility account online:

- Go to www.mypolkcity.org
- On the Polk City's website, select **PAY MY BILL (blue box on right side of page).**
- Enter your customer account number, and the numerical numbers only of your billing address. Your customer account number is printed on your utility bill. You may also call the office to request this information as well.

Polk City would like to encourage you to sign up for EMAIL BILLING, which will allow you to receive your bill the day it is generated. You can do "email only" billing or receive a hard copy via US Mail.

Upcoming Events in Polk City

Annual Holiday Craft Fair

Date/Time: Saturday, November 11, 2023

Venue: Mt Olive Shores North (410 Nolane Lane)

Featured items include unique jewelry, handbags, paper crafts, woodworking items, holiday décor, ceramics and much more.



2023

SAFE HAVEN

HALLOWEEN

Friday, October 27, 2023

4:30 pm – 7:30 pm

Freedom Park/Polk City

FREE - SWEET SHOP, CANDY BAGS, BOUNCY HOUSE, POPCORN, MUSICAL CHAIRS & MORE.



If you have community activities or news that would be of interest to the Polk City service area, please contact Sheandolen Dunn – sheandolen.dunn@mypolkcity.org – 863-984-1375 x 238.