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For an appointment with any City Commissioner or the City Manager, please call 863-984-1375 x 238
City Commission Meetings are the **3rd Tuesday** each month at 7:00 pm



POLK CITY FACILITIES WILL BE CLOSED IN OBSERVANCE OF DR. MARTIN LUTHER KING DAY ON MONDAY, JANUARY 15, 2024 AND WILL RE-OPEN ON TUESDAY, JANUARY 16, 2024.

Recap of December 19, 2023 City Commission Meeting

1. Ordinance 2023-07 – Business Impact Estimate - Second and Final Reading - Approved
2. Resolution 2023-03 – Approved
3. Professional Services Proposal – Citrus Grove Area Environmental Assessment Proposal - Approved

New Operating Hours

Please be advised that Polk City's new hours of operation are **7:30 am – 5:00 pm**

New Citizen Link

We are pleased to announce an update to the CitizenLink to pay your Water bill. If you are having issues or need assistance navigating the Citizen Link, please call 863-874-4808. We offer a variety of ways to pay your water bill, we have a Dropbox, walk in, or you can call us on the phone, Monday-Thursday 7:30 am- 5:00 p.m.

CitizenLink Instruction:

- User Name- is your Account number
- Password- Numeric portion of your billing address
- Go to Service billing and Payments
- Click the shopping cart- this will add your account to your shopping card for payment
- Click straight to cart- Pay now
- Pay total Selected
- Proceed
- (this will take you to the window you are familiar with)
- Please take a minute to look around the site, it offers great information and gives you, the customer, the option to receive text message reminders to pay your bill. Again, please feel free to call us if you have any questions.

Garbage Rates Increase

Garbage Rate increase as of January 2024

- Residential rate to the customer will be **\$24.39 per month**
- Dumpster rate to the customer will be **\$12.06 per yard**
- Commercial Cans rate to the customer will be **\$68.91 per month**

***If you have community activities or news that would be of interest to the Polk City service area, please contact Sheandolen Dunn – sheandolen.dunn@mypolkcity.org –*