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Mayor Joe LaCascia - joe.lacascia@mypolkcity.org
Commissioner Michael T. Blethen - michael.blethen@mypolkcity.org

Commissioner Charles Nichols - Charles.nichols@mypolkcity.org

For an appointment with any City Commissioner or the City Manager, please call 863-984-1375 x 238
City Commission Meetings are the **3rd Tuesday** each month at 6:00 pm

Recap of March 26, 2024 Special City Commission Meeting

1. Ordinance 2024-01 - First Reading - Approved
2. Ordinance 2024-02 - First Reading - Approved
3. Resolution 2024-02 - Adopted

Planning A Yard Sale



- Yard sales in residential areas are allowed **six times per calendar year** for the sale of the owner's personal items.
- Community (Block) yard sales are allowed **two times per calendar year** for the combination sale of individuals residing in that area.
- Yard sales shall be limited to three days in duration and shall require the issuance of a permit by Polk City.
- **There is currently NO FEE for the permit**; however, we ask that you complete an application to register your yard sale at City Hall

Help Us Keep the Sewer Flow On the Go!!!!!!



TOSS THE WIPES in the garbage can.....flushable wipes do not break down quick enough within the sanitary sewer system. These wipes eventually combine with other materials put down the drain and can break the large pumps that help move the wastewater through the collections system as it makes it way to the Wastewater Treatment Facilities! A blocked pump can equal costly sewer back up into your home, businesses or the natural environment!

Garbage Rates Increase



Garbage Rate increase as of January 2024
Residential rate to the customer will be **\$24.39 per month**
Dumpster rate to the customer will be **\$12.06 per yard**
Commercial Cans rate to the customer will be **\$68.91 per month**

Utility Billing

As a reminder, Polk City's disconnection policy is as follows, delinquent accounts subject to disconnection will be charged a delinquent/nonpayment fee of \$50.00 if not paid by the 5th after 2:00 p.m. and will be disconnected without notice after the 5th. In all cases where water has been disconnected, a reconnect fee of \$55.00 will apply (Sec.74-255). If reconnection is requested outside of normal business hours, a \$100.00 after hours reconnection fee will apply. Methods of payment: cash, check, money order, credit card, echeck online or you may now call City Hall to make your payment during regular business hours.

UTILITY PAYMENTS

You are encouraged to use any one of the options below to pay your water bill.

- US Mail
- Drop box at City Hall
- Online Bill Pay

Customers may access their accounts at www.mypolkcitey.org from home 24/7.

For new water service, please contact Customer Service. The Residential and/or Commercial Applications can be found on Polk City’s website. The completed application can be submitted via US Mail, email, fax or drop box at City Hall with the required documentation (Property Ownership Documentation, Rental Agreement, Government Issued Identification).

If you require services for **Utilities After Hour Water Emergencies**, please call 866-815-0074. This number can also be found on the front or back of your Utility Bill, or online at www.mypolkcitey.org, on our Citizenlink under the Pay My Bill tab. However, you may contact Customer Service during regular business hours Monday-Thursday 7:30 am - 5:00 pm at 863-874-4808.

Contact Information listed below:

Fax: 863-984-1984

Email Utility Billing Staff:

Chasity.guinn@mypolkcitey.org

Chyanne.cumbie@mypolkcitey.org

Amy.waldo@mypolkcitey.org

Upcoming fvents around Polk County



Watermelon Festival

Date/Time: Saturday, May 4, 2024; 10am – 5pm

Location: Florida Children’s Museum, 600 Bonnet Springs Blvd, Lakeland

Presented by the Early Learning Coalition...come celebrate the rich tradition of watermelon farming in Central Florida, play for free at dozens of hands-on activities at Bonnet Springs Park’s Great Lawn, and cool off inside Florida Children’s Museum while you curate your own world. This event is a pay what you can day - meaning participation is free. Every dollar donated supports museum operation and programming.

Polk City Commission and Staff wishes you a.....



***If you have community activities or news that would be of interest to the Polk City service area, please contact Sheandolen Dunn – sheandolen.dunn@mypolkcitey.org – 863-984-1375 x 238.*